



OFFICE OF THE IQAC

NAMRUP COLLEGE

P.O. PARBATPUR - 786623

DIST. DIBRUGARH, ASSAM

Website : www.namrupcollege.edu.in

Email-Id : iqacnamcol@gmail.com

Contact No. 7638034626

Reference No.

Date :

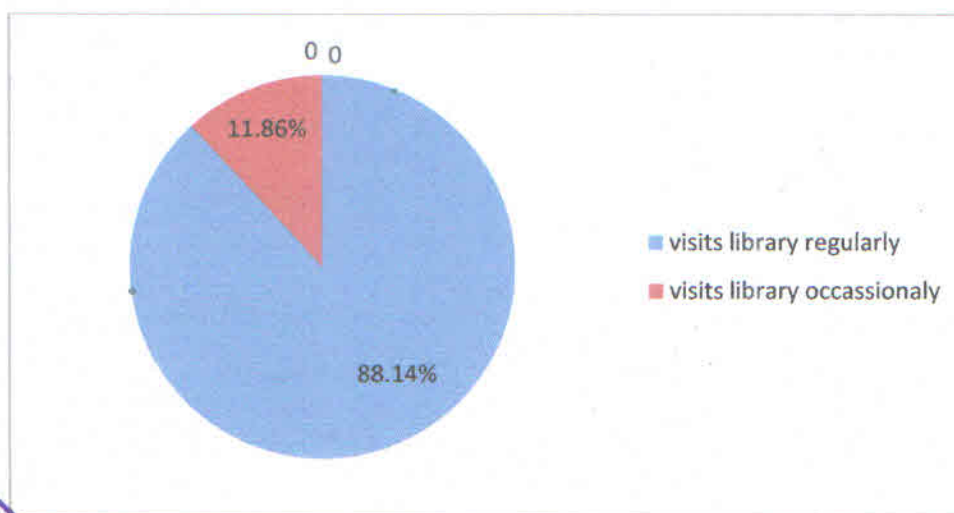
Report on Student Feedback for the Year 2020-21

The Internal Quality Assurance Cell (IQAC) of Namrup College used to collect and analyse feedback from the students of both Arts and Science streams every year on various aspects related to academic scenario and administration of the College. The main purpose of collection of feedback is enhancement of the teaching-learning environment of the institution. Moreover, the college considers the feedback from the students to be an integral part of the learning process and an instrument of self reflection.

The college collects students' feedback by distributing the feedback forms among the students of all departments of the college and the feedback forms consist of different questions or parameters related to different aspects of the institution. In the year 2020-2021 also, students' feedback has been collected on various important parameters Library, Administration and Sports. The total number of respondents (students) were 73 from the final semester in the year 2020-2021, from Arts stream is 53.95% and from Science stream only 46.05% of the college. A detailed analysis of feedback given by the students on various criterions/parameter is attempted to present through various diagrams below :

Library:

Diagram 1: Rate of Students' Visit to College Library



[Signature]
Principal i/c
Namrup College

Diagram 2: Rate of students' satisfaction on the availability of course books in college library.

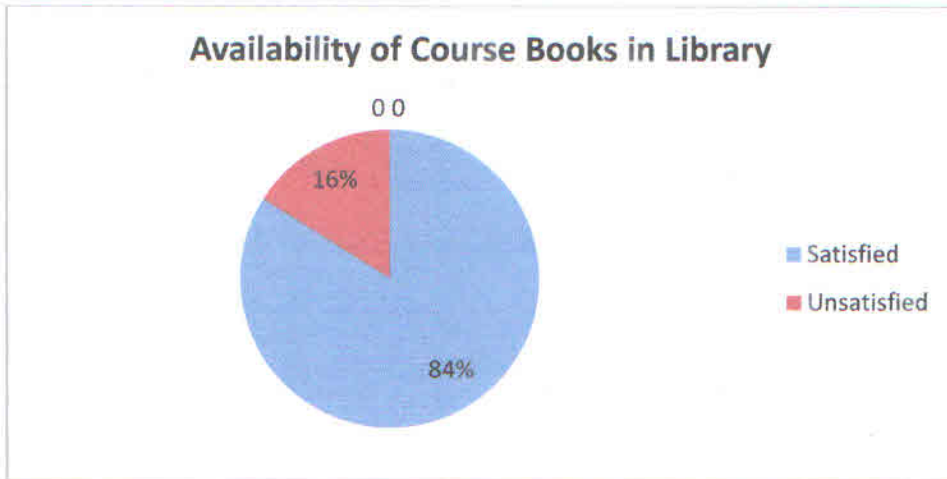


Diagram 3: Rate of students' satisfaction about the cataloguing and arrangement of the books in the library.

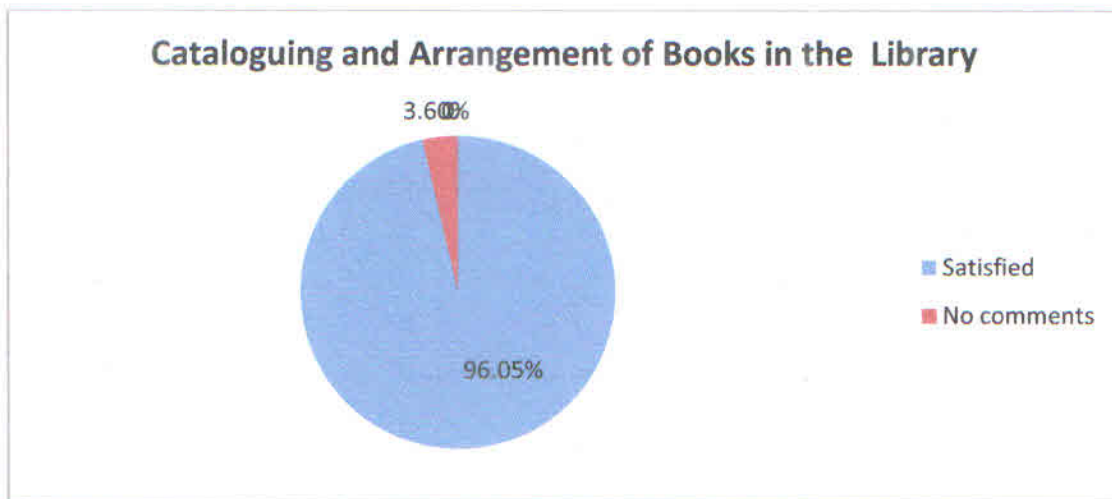
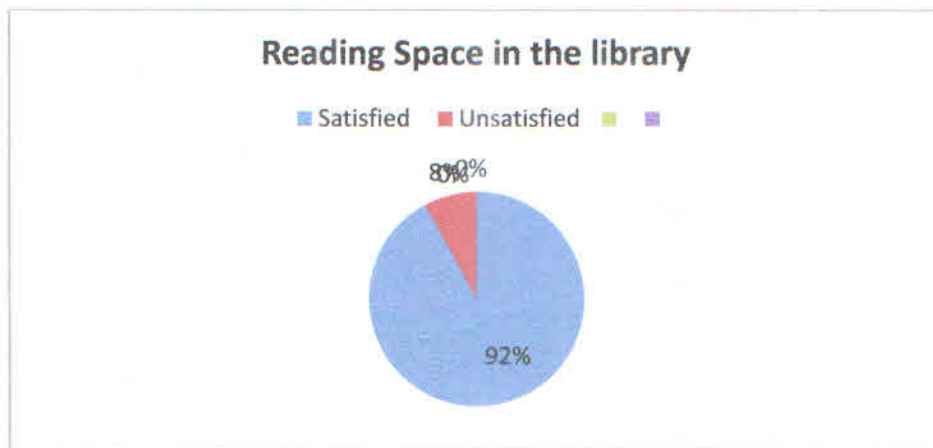


Diagram 4: Library: Rate of respondents' satisfaction about the reading space in the library



[Signature]
Principal i/c
Namrup College

Diagram 5: Rate of respondents' satisfaction with the library staff

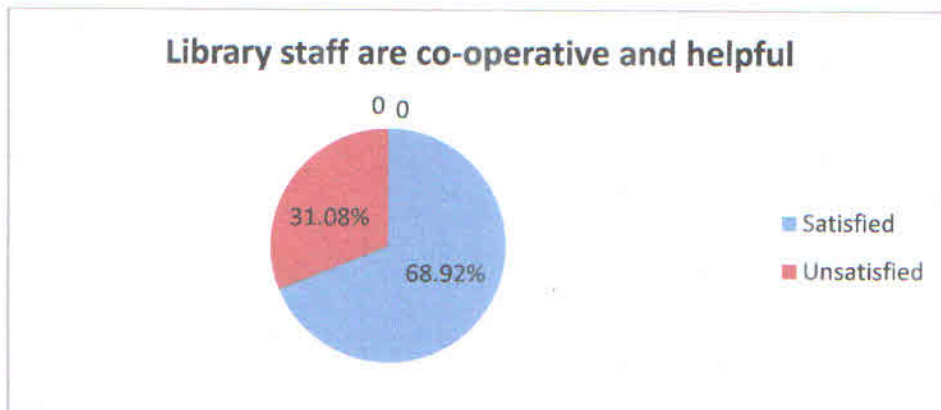
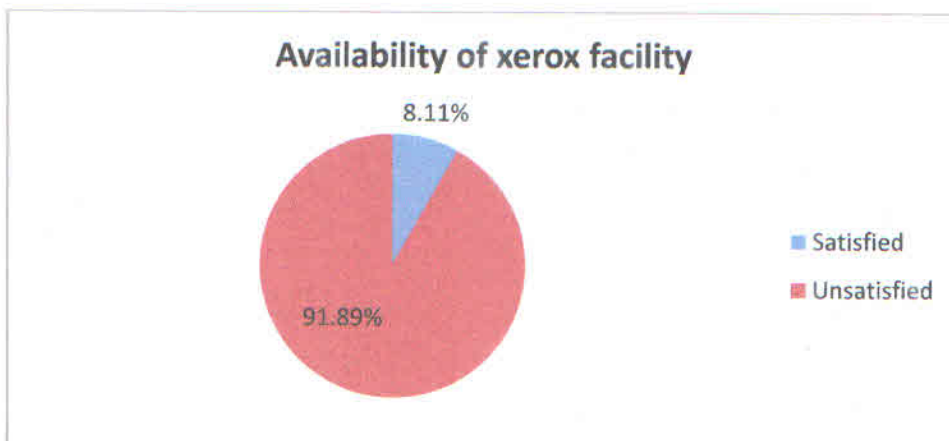
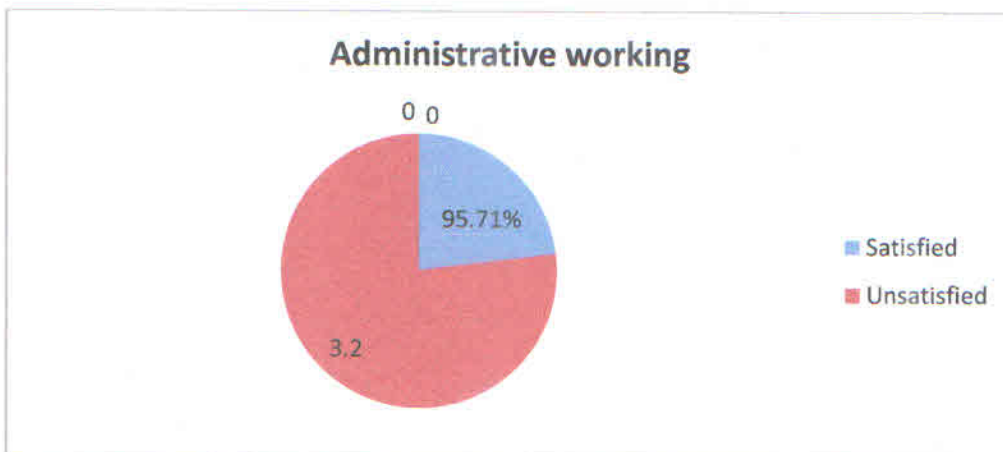


Diagram 6: Rate of respondents' satisfaction regarding Xerox facility in the library



Administration:

Diagram 7: Rate of respondents' satisfaction on the administrative working



[Signature]
Principal i/c
Namrup College

Diagram 8: Rate of respondents' satisfaction on receive of marksheets

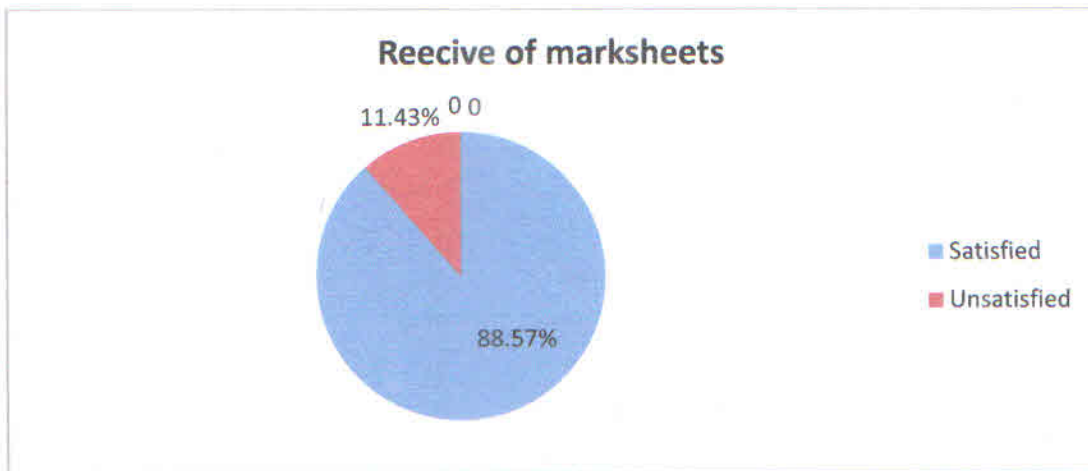


Diagram 9:Rate of respondents' satisfaction on class room

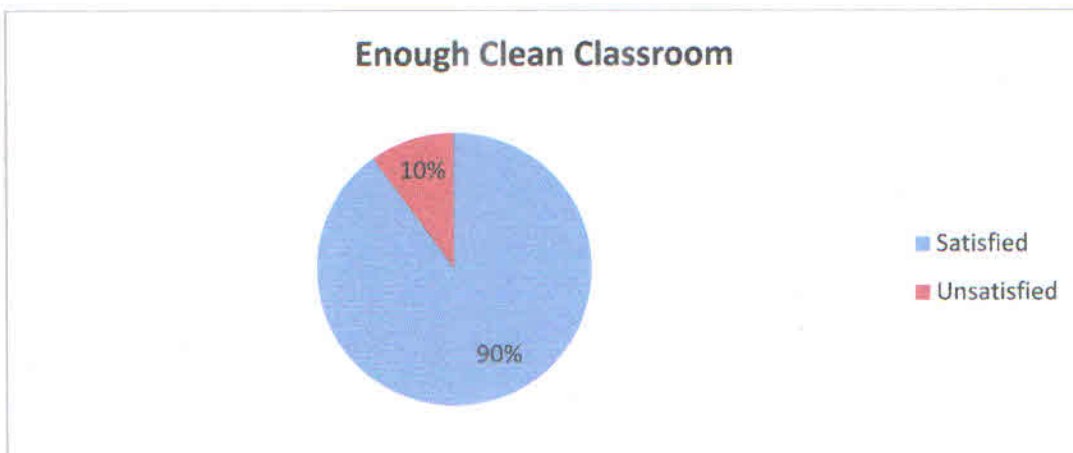
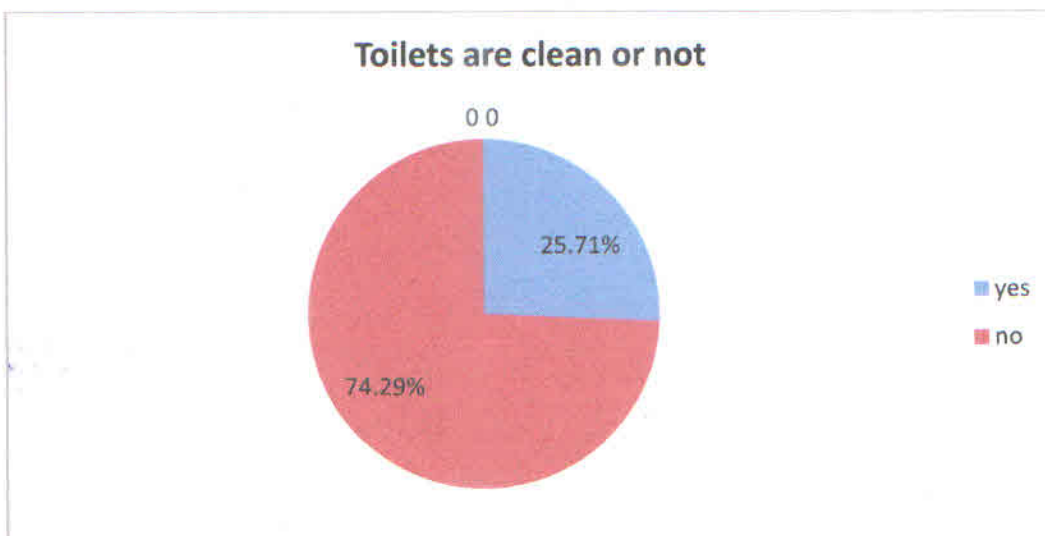


Diagram 10: Rate of respondents' satisfaction on toilets in college



[Signature]
Principal i/c
Namrup College

Diagram 11: Rate of students' satisfaction on drinking water facility in the college



Diagram 12: Rate of respondents' satisfaction on food served in college canteen

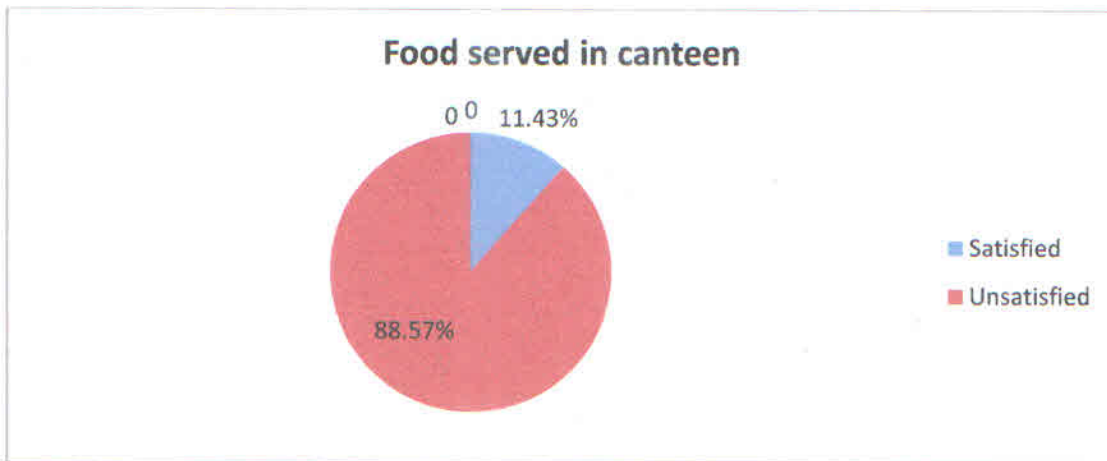
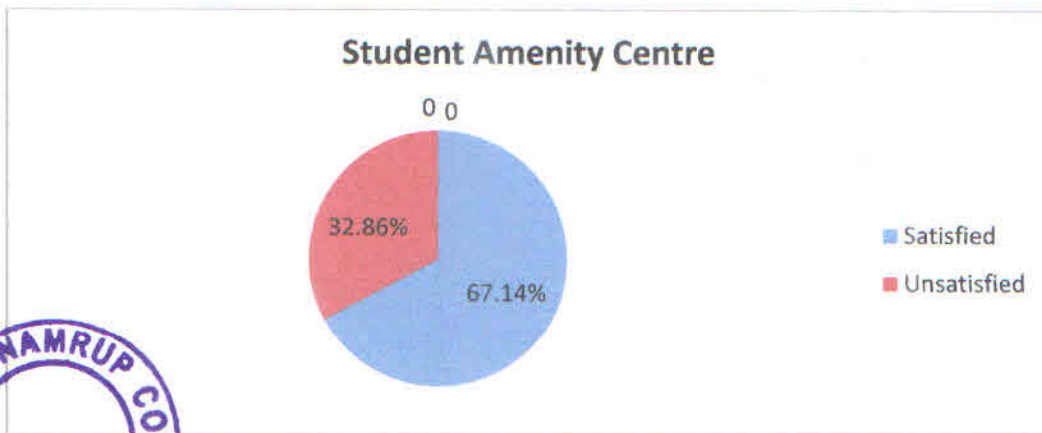


Diagram 13: Rate of respondents' satisfaction on student amenity centre in the college campus



[Signature]
Principal i/c
Namrup College

Diagram 14: Rate of respondents' related to social service activities in the college

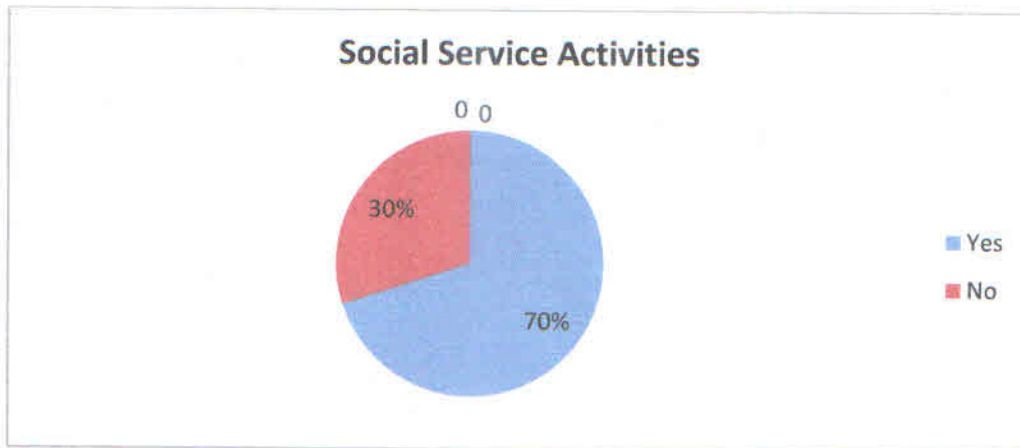


Diagram 15: Rate of respondents' satisfaction on working of grievance redressal mechanism in the college

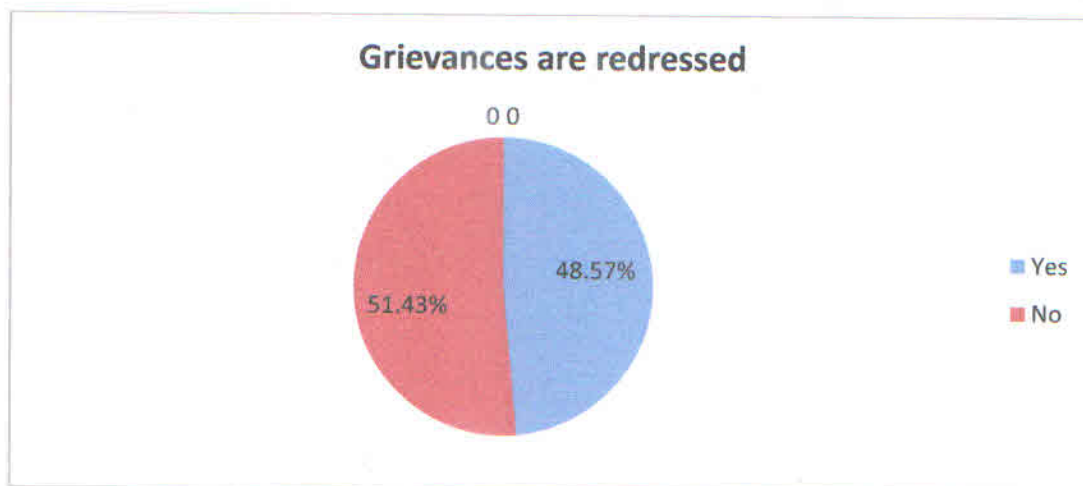
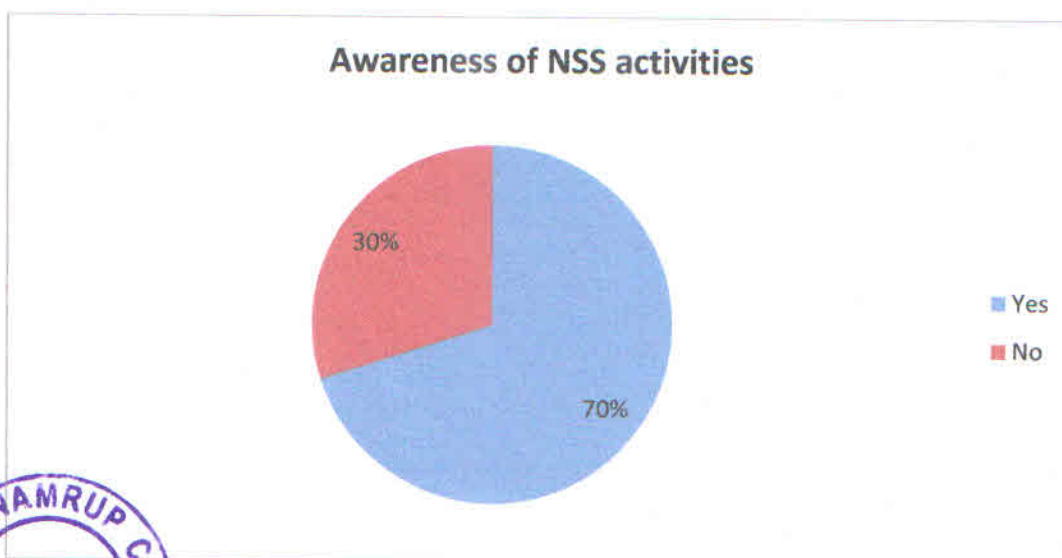
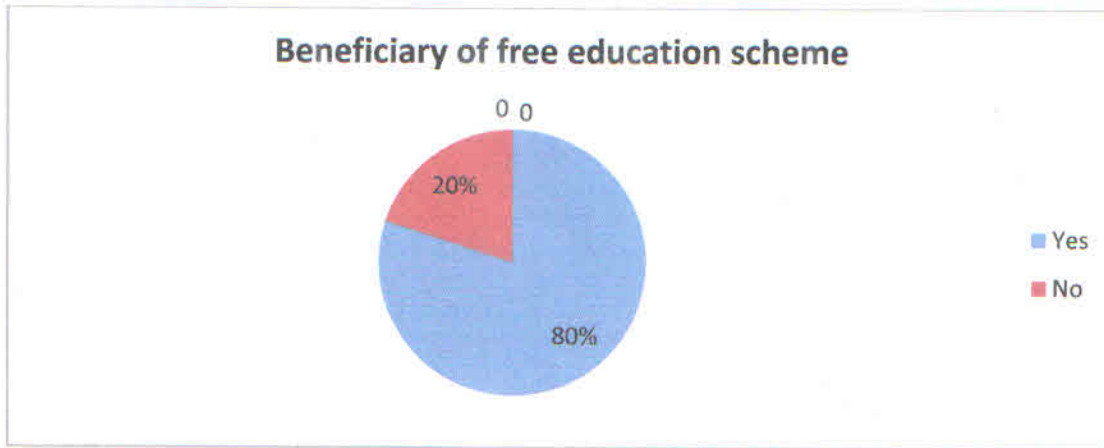


Diagram 16: Rate of respondents' awareness of NSS activities in the college



Principal
Namrup College

Diagram 17: Rate of respondents' who are beneficiary of free education scheme



Sports:

Diagram 18: Rate of students' satisfaction on sports facility or coach in college

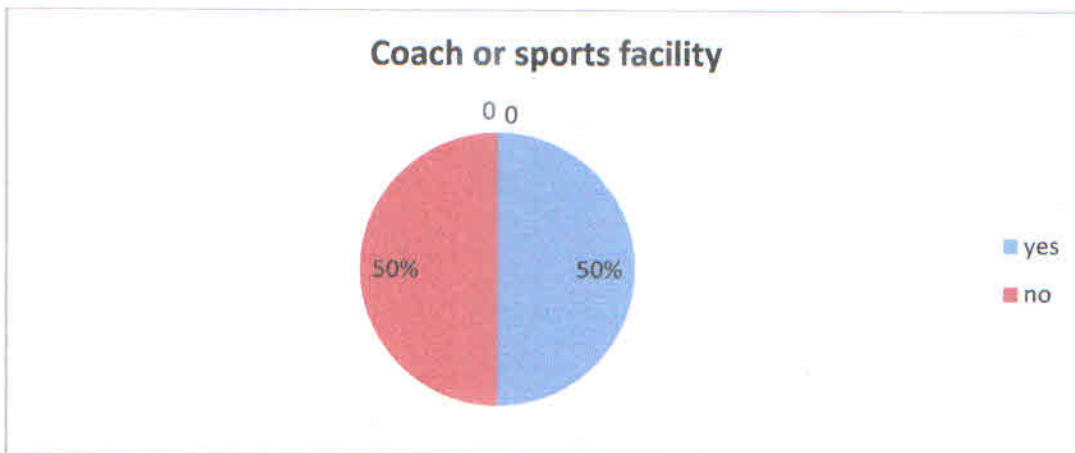


Diagram 19: Rate of respondents' satisfaction on indoor game facility in college



*Principal i/c
Namrup College*

Diagram 20: Rate of respondents' satisfaction on college encouragement regarding participation in sports meet



Department

Diagram 21: Rate of respondents' satisfaction on discipline enforcement in the departments of the college

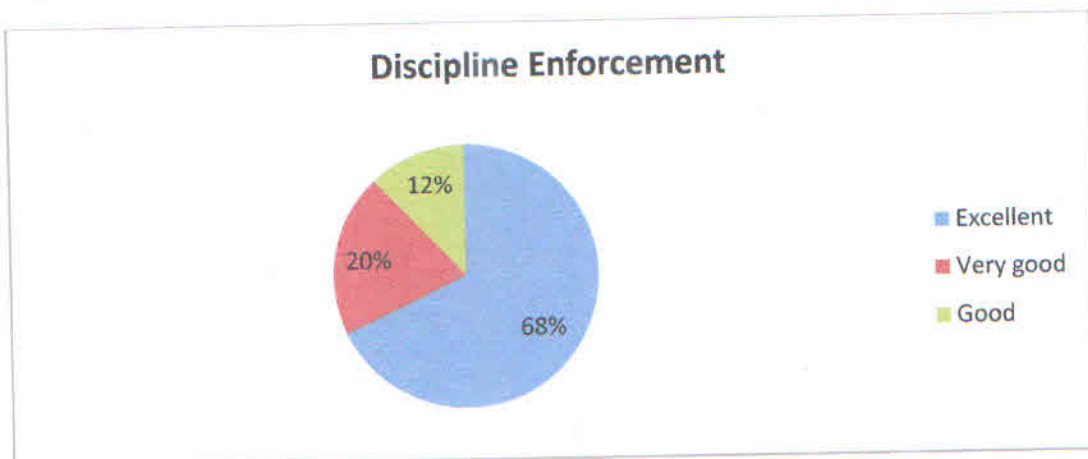
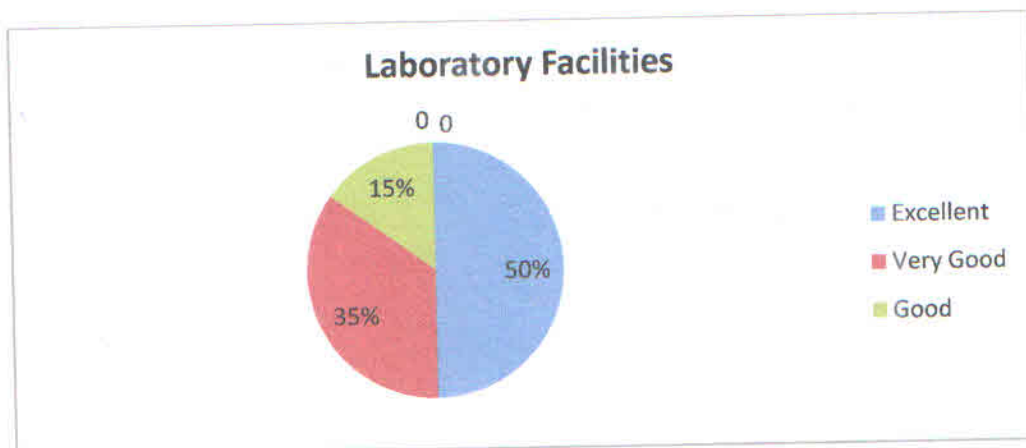


Diagram 22: Rate of respondent's satisfaction on Laboratory Facilities in the Departments



[Signature]
Principal i/c
Namrup College

Diagram 23: Rate of respondents' satisfaction on Library Facilities in the Department

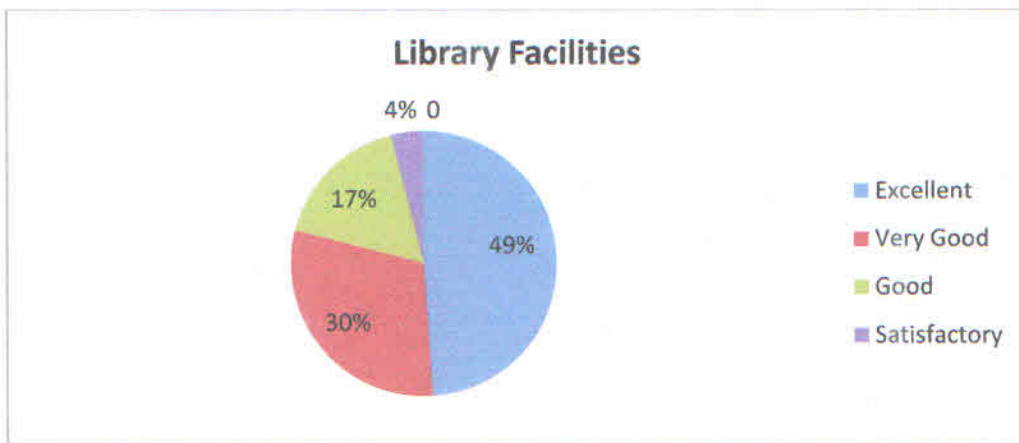


Diagram 24: Rate of respondents' satisfaction on Teacher-Student Relationship in Each Department

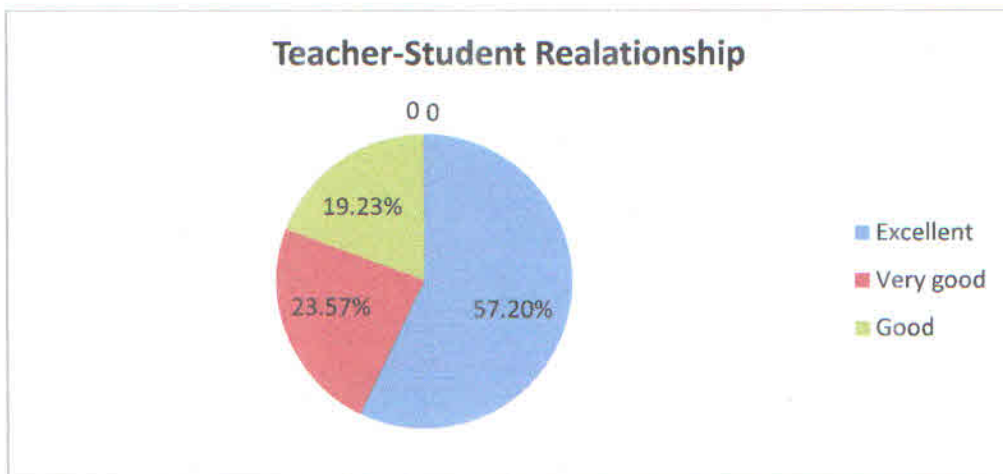
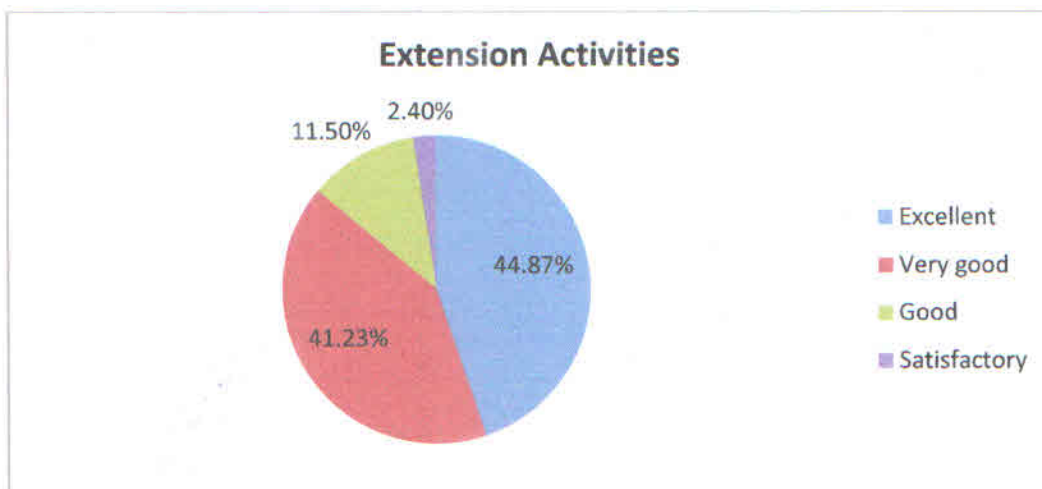


Diagram 25: Rate of respondents' satisfaction on Extension Activities in Department



[Signature]
Principal i/c
Namrup College

Diagram 26: Rate of respondents' satisfaction on Remedial Teaching

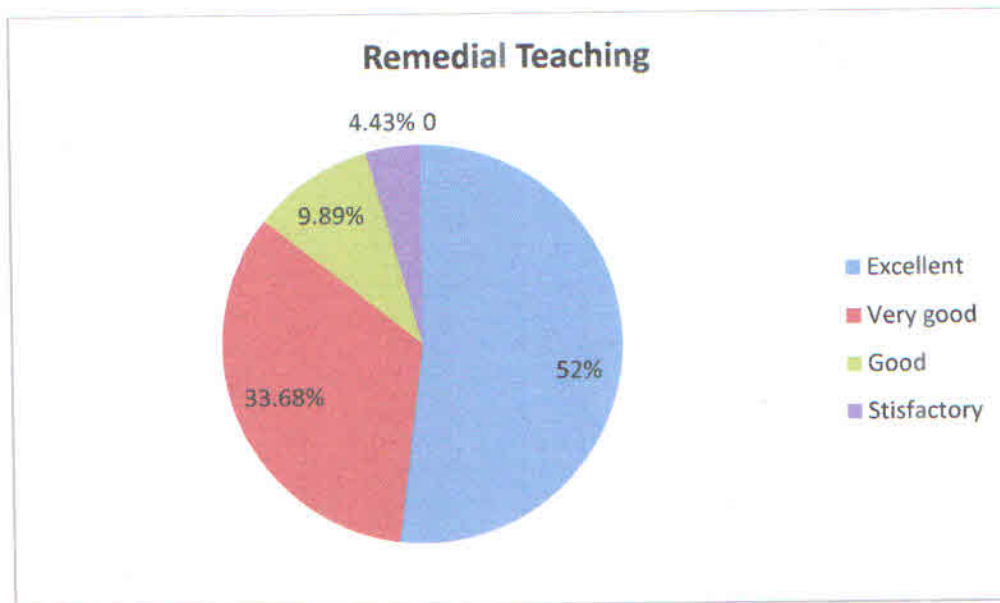
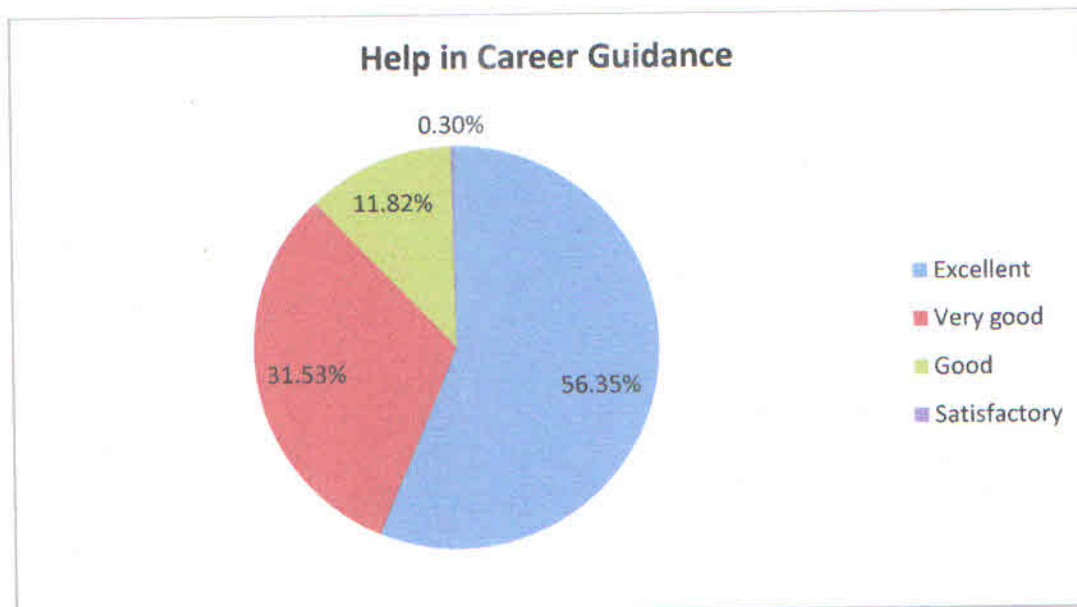


Diagram 27: Rate of respondents' satisfaction on Help in Career Guidance in the Department



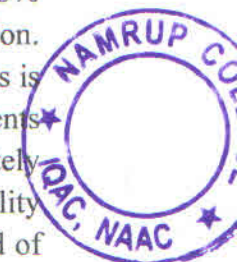
[Handwritten Signature]
Principal i/c
Namrup College

Brief Summary:

In the light of the data collected on various parameters as feedback from students in the year 2020-2021, it can be concluded that on certain key areas the institution needs to take some concrete measures to improve the overall teaching-learning environment of the college.

In the criterion Library based on the data, it has been found that out of total respondents, 88.14% of students visits library **regularly** while the remaining 11.86% of students **occasionally**. This gives a quite satisfactory result, still the institution must take some other effective measures to make the percentage of students' who regularly visits library to 100% as it is considered to be an important habit for students to expand their knowledge. Regarding satisfaction of students on **availability of course books in the library**, 84% of students responded as satisfied and only 16% responded unsatisfied. This also gives a positive picture on library. Then on satisfaction of students on **cataloguing and arrangement of the books** in the library, 96.05% responded they are satisfied and only a nominal percentage, 3.5% responded that they are unsatisfied. This result is very much satisfactory for the institution as quite a large number of students are satisfied with the arrangement of books in the library. **Regarding reading space in the library**, 92.11% are satisfied, and only 7.89% are unsatisfied which is also a satisfactory and strong point for the institution. Then on **library staff co-operation and help**, 68.92% are satisfied and 31.08% are unsatisfied. This is not so satisfactory result and it is necessary for the institution to undertake some effective measures to make the library staff more accessible by students and co-operative and helpful towards students to maintain a good learning environment in the library. Lastly, on satisfaction of students on **Xerox facility** in the library, 91.89% are completely denied its availability itself, they are unsatisfied and only 31.08% are satisfied. It clearly gives a very unsatisfactory picture and the institution must take measures in this regard so that students do not face any problem in the process of learning and enhancement of their knowledge and which is a very necessary facility for providing service to the students.

In the criterion Administration, 95.71% are satisfied with the **working of the administration** and a low percentage of 4.29% are not satisfied. This is very positive response on the part of the students regarding the working of the administrative system of the college which is definitely an core component of the overall development of the institution. Then on receiving of mark sheets timely, 88.57% responded satisfied and 11.43% responded unsatisfied. This is another satisfactory result on administration of the institution. Next on response on clean classroom, 90% responded yes, only 10% responded no and this is a clear picture of satisfactory result for institution. Then regarding, 74.29% respondents responded that the toilets are not clean, only 25.71% responded yes. Such response definitely makes it necessary for the institution to take some concrete measures regarding toilet facility in the college specially in terms of cleanliness and hygienic condition to prevent any kind of health hazard for the students. Regarding drinking water facility in the college, the result is very unsatisfactory and disappointing as 91.49% respondents are completely unsatisfied with the drinking water facility, in fact, many said that there are no drinking water facility even



Principal i/c
Namrup College

and only 8.57% are satisfied. Therefore, on this particular area, the institution must take initiative on an urgent basis. On food served in the canteen, only 11.43% of respondents are satisfied while majority of respondents that is, 88.57% of respondents are unsatisfied with the food quality in the canteen. This is another important aspect on which the result is very much unsatisfactory and so the institution must consider this aspect too on an urgent basis and adopt some measures to improve the food quality in the canteen of the college so that students along with the college staff do not face any health problem in future. Then 67.14% of respondents are satisfied with the student amenity centre in the college campus and 32.86% are unsatisfied. This is quite satisfactory result for the institution as majority responded positively. Then 70% of students are related to various social service activities in the college which is also a positive sign for the institutional overall development framework. Again on the responses on grievances redressal mechanism in the college, 48.57% of respondents said yes regarding redressal of their grievances but a majority of respondents that is, 51.43% responded negative and this is very disappointing and the institution should take it on an urgent basis and make the grievance redressal mechanism more strong and responsive towards the students and other as well in the college. Regarding awareness of students on NSS activities in the college, 70% of respondents responded yes and only 30% responded no. This is another positive result for the institution as NSS is an integral part of educational institutions for the benefit of the students and the society at large and so awareness of it among the students is very necessary, and it will be even better if the awareness level increases to 100% among the students. Lastly, 80% of respondents responded that they are beneficiary of free education scheme and this is another very satisfactory picture for the institution as quite a large number of students are having access to education through the free education scheme of the government.

In criterion Sports, it has been found that 50% of respondents are satisfied with the **sports facility** in the college or **availability of coach** and 50% are not satisfied. This is quite a mixed kind of response and the institution must take serious initiatives and adopt measures to improve the sports facility in the college. Then regarding satisfaction on **indoor game facility**, 64% of respondents are satisfied and 36% are not satisfied and so in this aspect too in terms of sports criterion, it is necessary for the institution to take effective measures. In other aspects like satisfaction of students in terms of participation in sports meet, all the respondents agreed that the college encourage and allow the students to participate in sports meet always which is undoubtedly a positive result.

In the criterion of Department, it has been found that 68% of respondents of total respondents responded that they are satisfied with the **discipline enforcement in the department**. Then 20% responded for very good and 12% responded for good. It is clear from the rating that the respondents are quite happy with the discipline in the department and this is a positive indication for the overall college environment. Then in terms of **laboratory facilities**, it is known that only in science departments laboratory is needed and the rating on this parameter basically is analysed from the data collected from student respondents of science departments particularly. It has been found that 50% of respondents in this parameter responded for excellent, 35% for very good and 15% responded for good. In this parameter too, the result is quite satisfactory as no one responded for satisfactory or poor. Regarding **library facilities** in the department, 49% responded for excellent, 30% responded for very



good, 17% good and 4% responded for satisfactory. Overall result is quite satisfactory in this parameter too as majority marked for excellent and very good. Moreover, very low percentage responded for good and satisfactory. Then for the parameter **teacher-student relationship**, the result is very positive as 57.20% responded for excellent, 23.57% responded for very good and 19.23% responded for good and 0% percentage for satisfactory and good. This is another satisfactory result for the college. In terms of **extension activities**, 44.87% respondents responded for excellent, 41.23% responded for very good, 11.50% responded for good and only 2.40% responded for satisfactory. Majority of the respondents in this parameter marked for excellent and very good which is another positive dimension of the college. After that for the parameter of **remedial teaching**, which is a very important parameter in terms of department, 52% marked for excellent, 33.68% marked for very good, 9.89% marked for good and 4.43% marked for satisfactory. Lastly, for the parameter **help in career guidance**, the result is quite satisfactory as majority of respondents that is 56.35% marked for excellent, 31.53% marked for very good, 11.82% marked for good and only 0.30% marked for satisfactory. This is a major point for departments' success and for the whole institution in general and the result is very much satisfactory in this aspect too.

In the overall analysis, it can be concluded that in certain key areas like Xerox facility in the library, clean toilet, drinking water facility, grievance redressal mechanism and sports facility particularly concrete measures must be adopted by the institution to improve its overall development framework.


Principal i/c
Namrup College

Report prepared by
Curricular Aspect Committee
IQAC, Namrup College

