



Office of the Principal
NAMRUP COLLEGE

নামরূপ মহাবিদ্যালয়

P.O. Parbatpur, Dist.Dibrugarh, Assam, PIN-786623

(Estd. 1973)

NAAC Re-accredited (B-Grade; CGPA-2.27)

21-02-2021

Ref. No. _____

Date _____

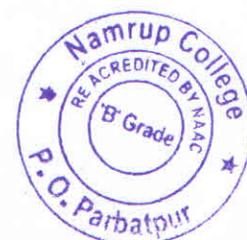
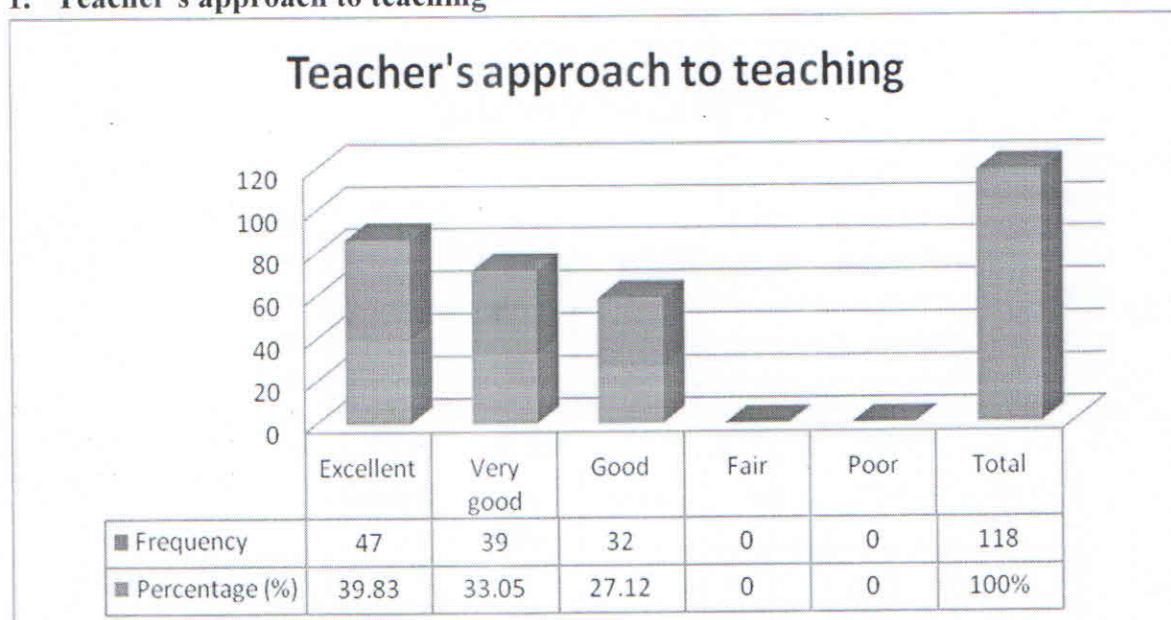
Summary Report of Student Satisfaction Survey

Namrup College

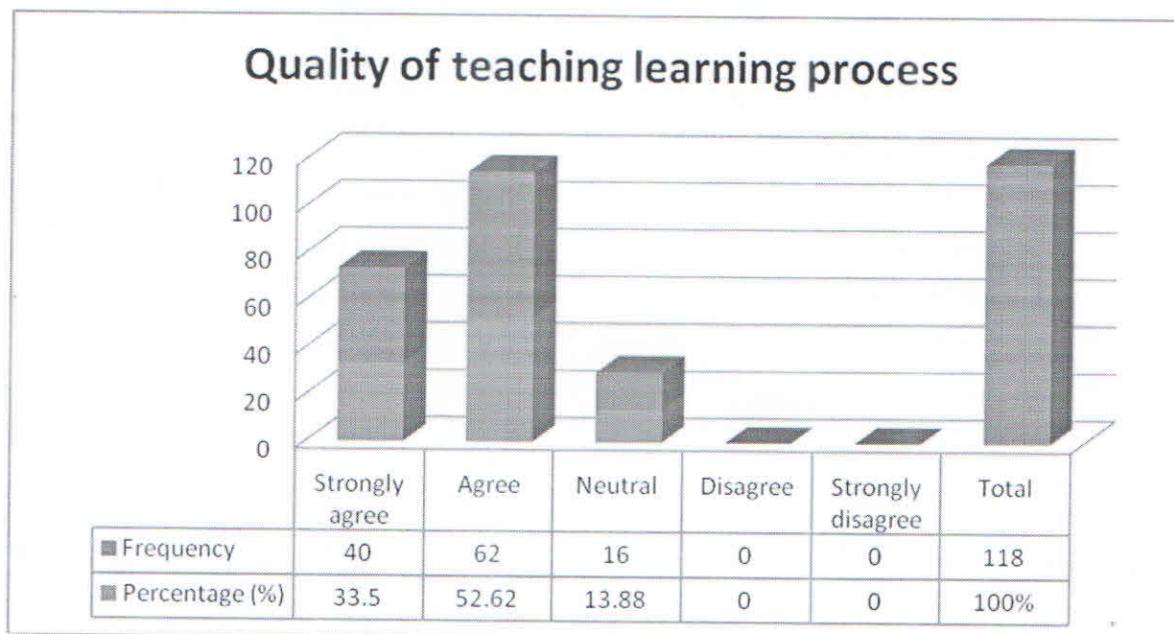
Session: 2019-20

The Student Satisfaction Survey (SSS) have been conducted by the IQAC of the college. The survey was based on a questionnaire consisting of 12 questions emphasizing on the different aspects of students fraternity in the college. the survey was done during the month of January- February, 2020. As per the norms, the feedback of this survey has been taken from the last year students of both B.A. and B.Sc of the college. The survey ensures transparency, objectivity and anonymity of the respondents which were a total of 118.

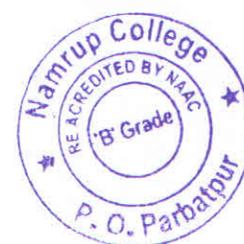
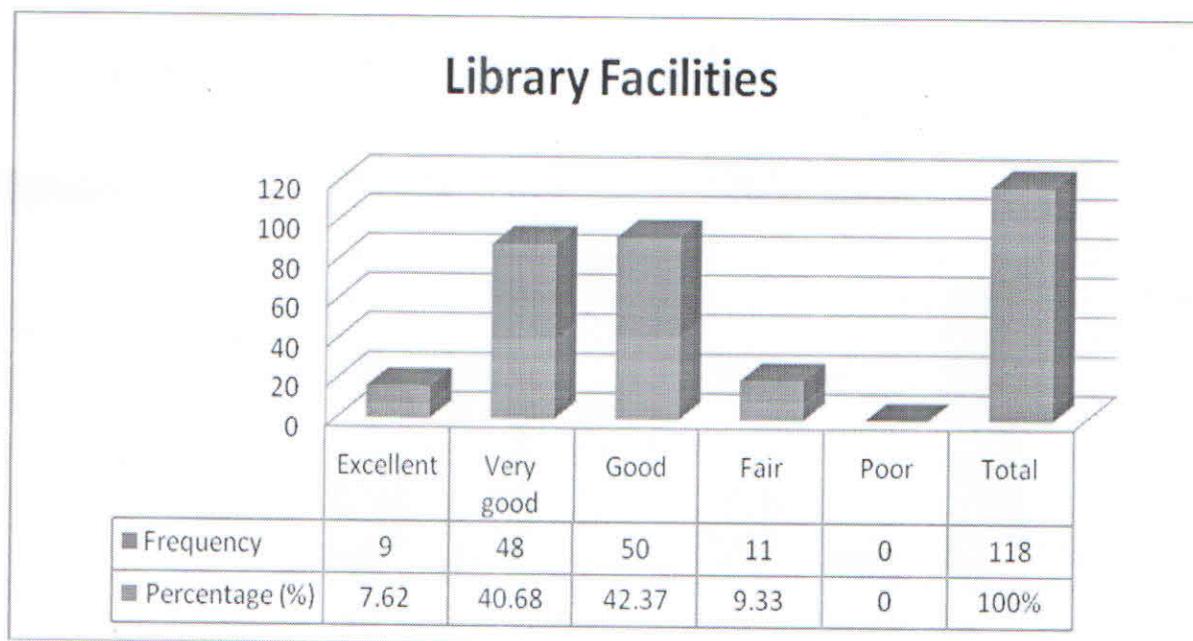
1. Teacher's approach to teaching



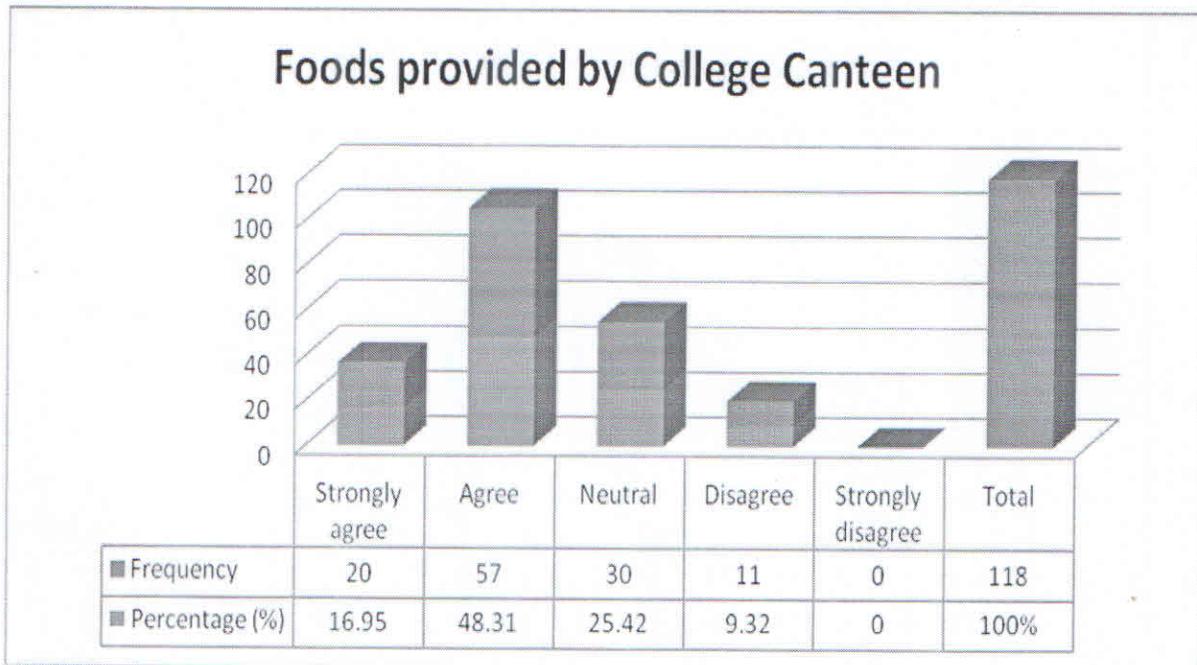
2. Quality of teaching learning process



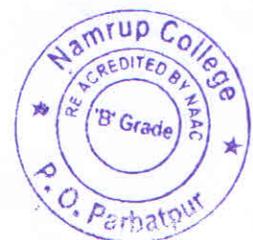
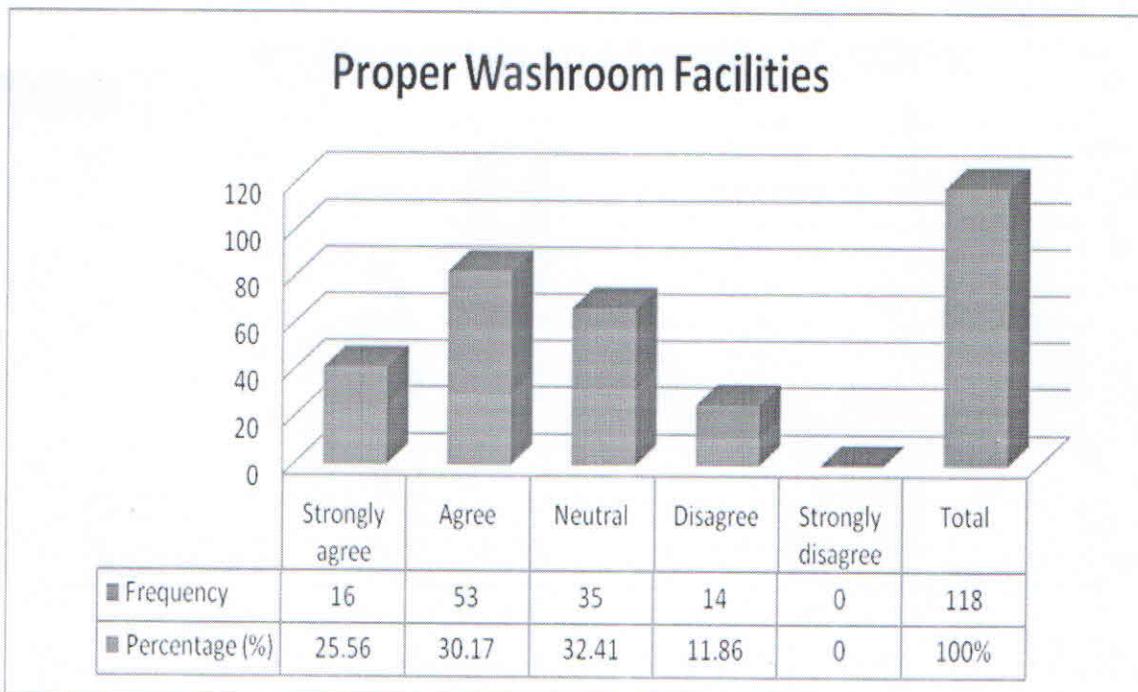
3. Library Facilities



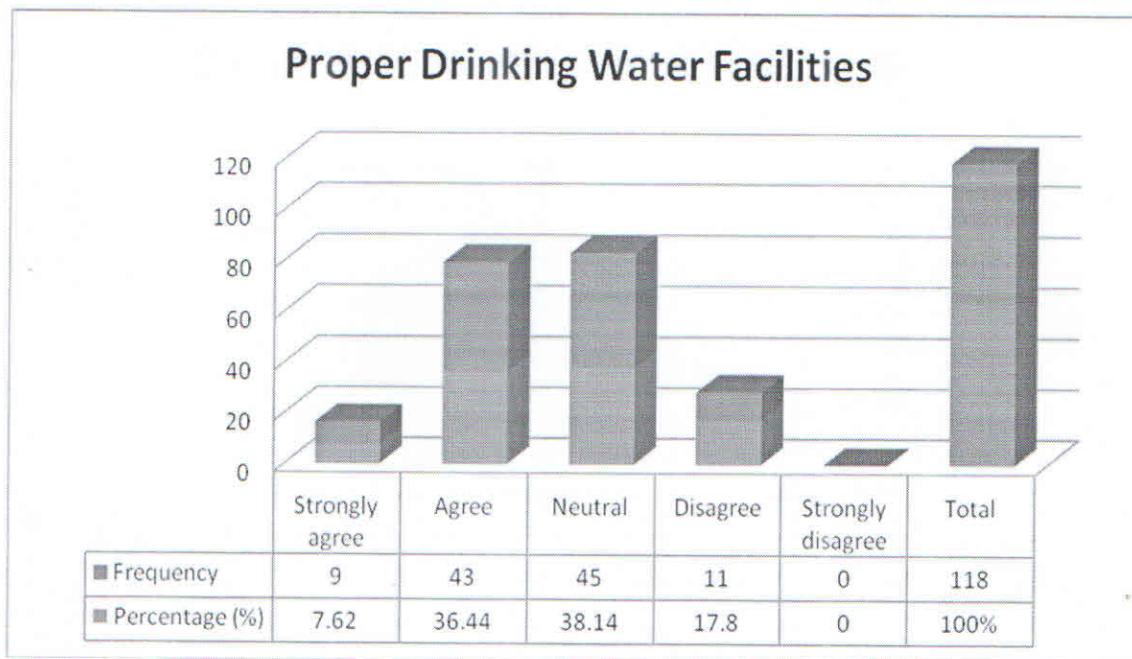
4. Foods provided by College Canteen



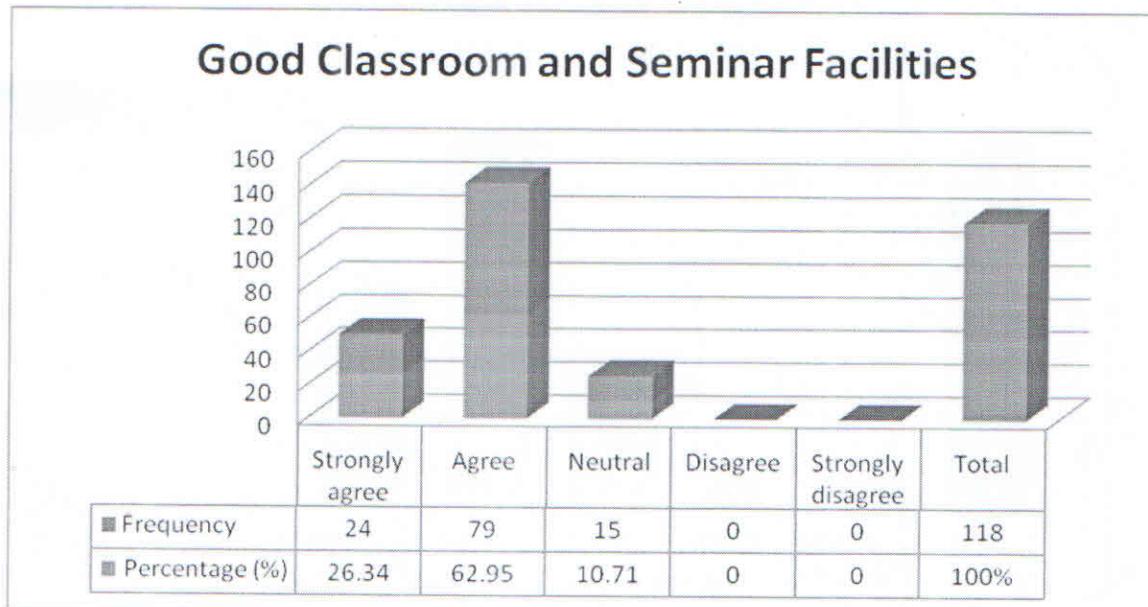
5. Proper Washroom Facilities



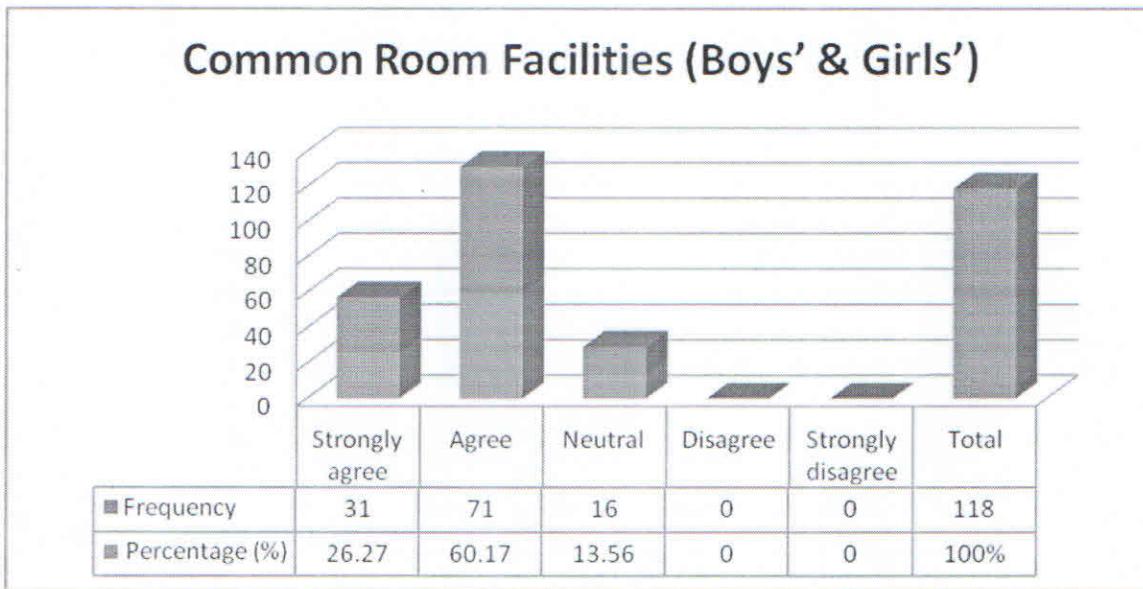
6. Proper Drinking Water Facilities



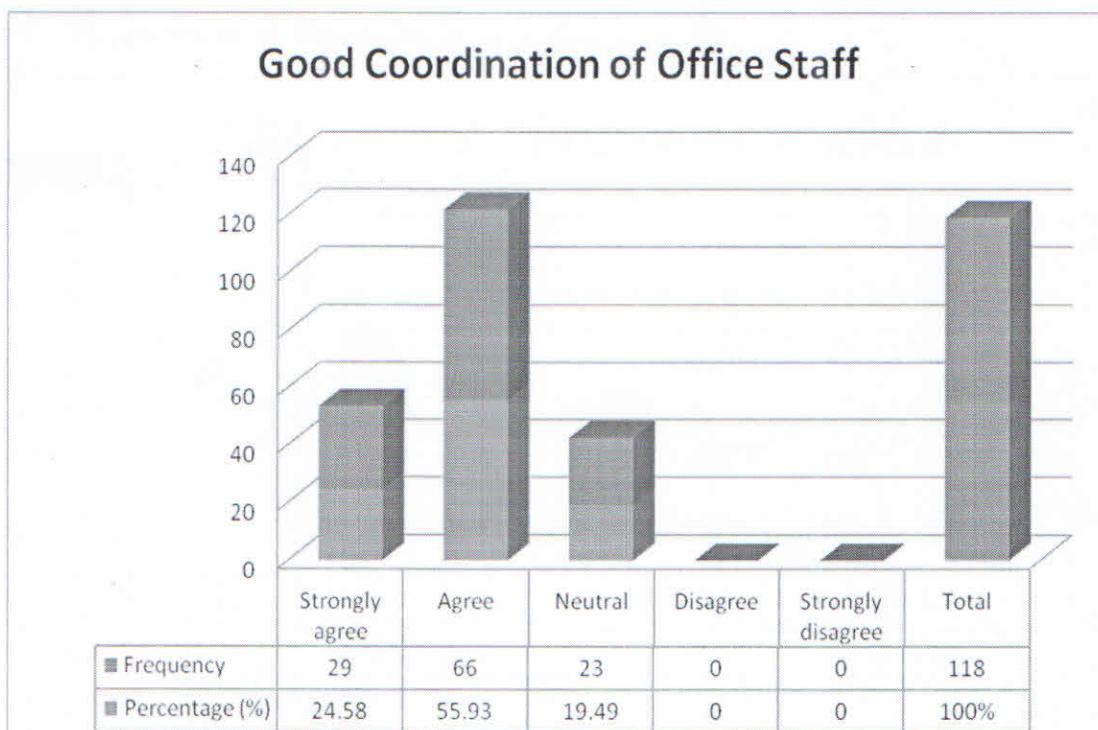
7. Good Classroom and Seminar Facilities



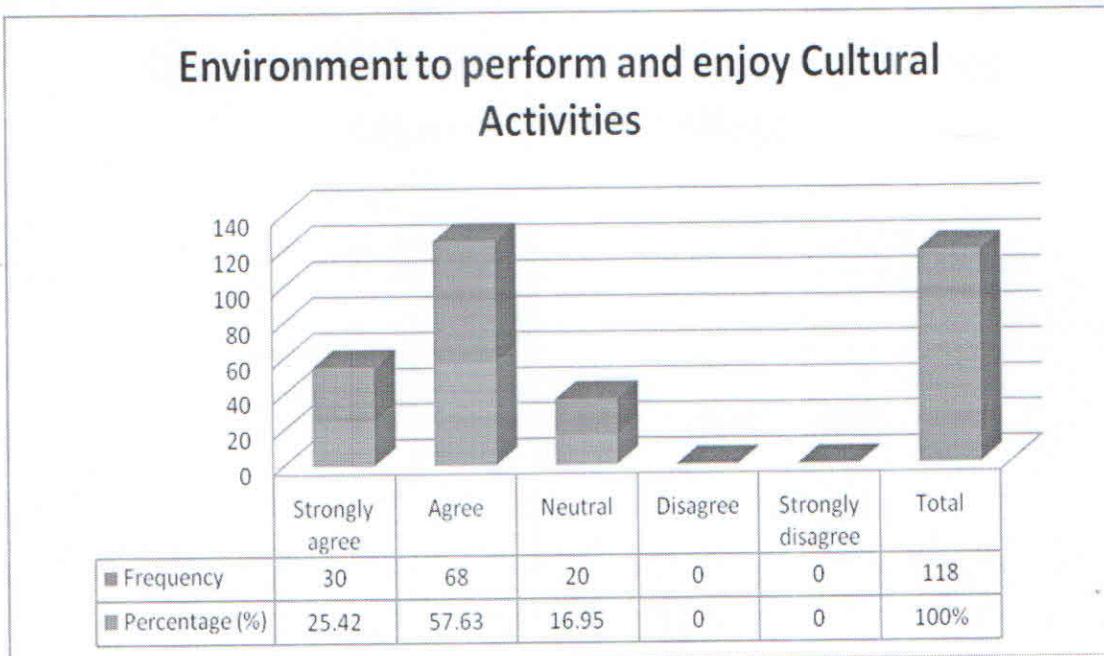
8. Common Room Facilities (Boys' & Girls')



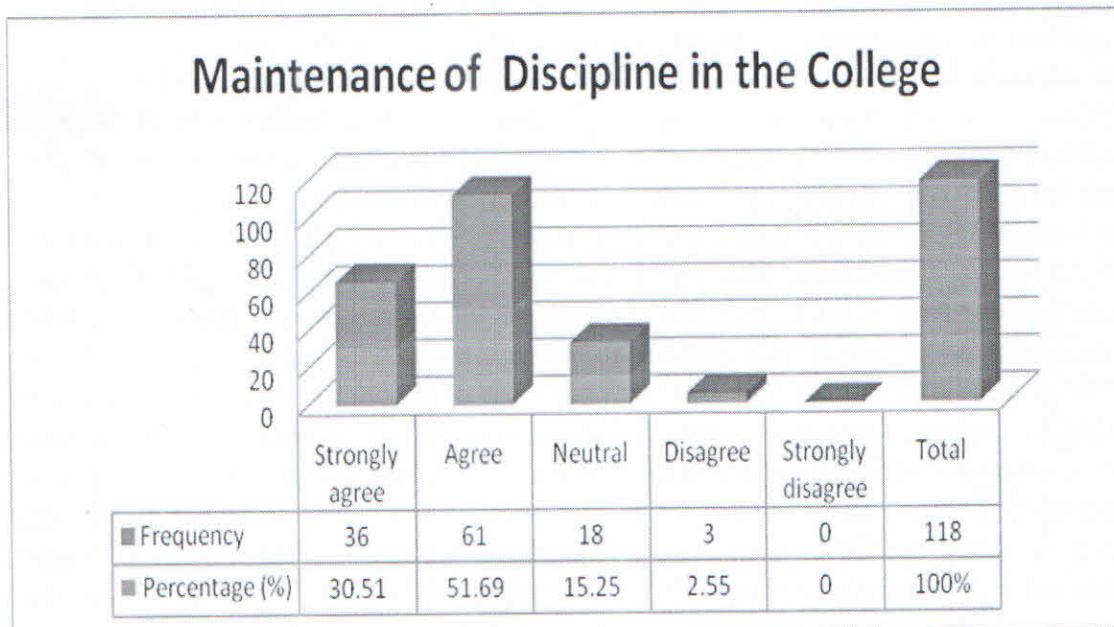
9. Good Coordination of Office Staff



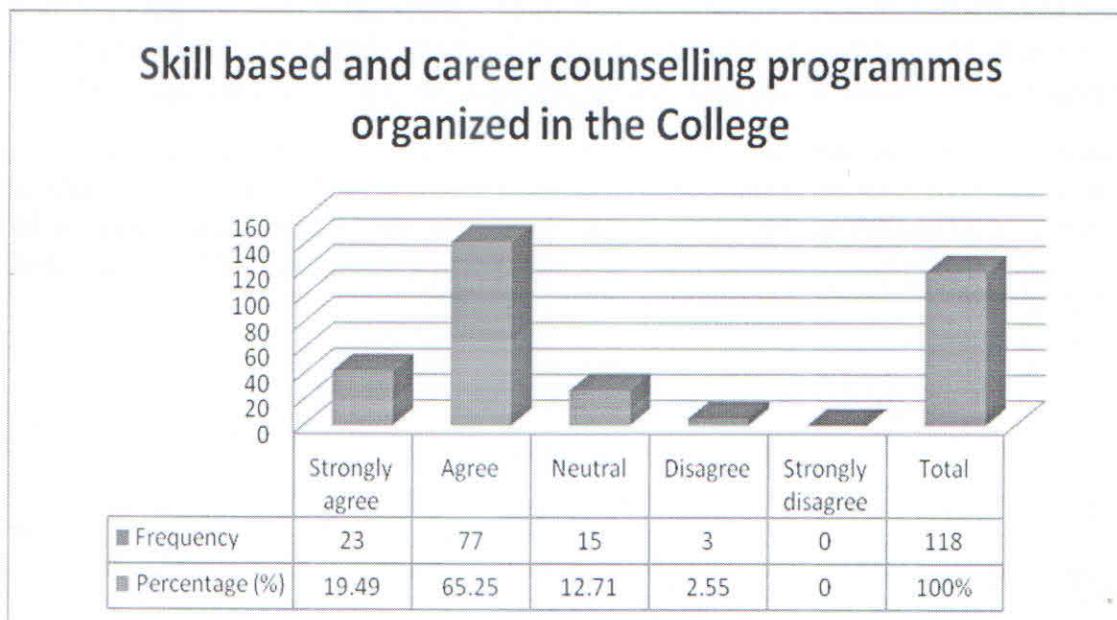
10. Environment to perform and enjoy Cultural Activities



11. Maintenance of Discipline in the College

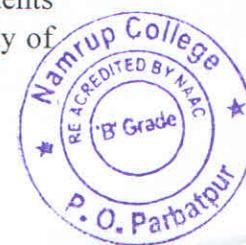


12. Skill based and career counselling programmes organized in the College



Brief summary of the Report:

From Student Satisfaction Survey, it was observed that majority of the participant have expressed their satisfactory opinion towards teacher's approaches in teaching. In this regard, 39.83% and 33.05% of the student participants have opined teachers approach respectively as excellent and very good. 33.5% of the participant students strongly agreed with the fact that the overall quality of teaching learning process is very good and 52.62% of the students agreed in the same observation. Concerning with the provision of the library facilities, 40.68% and 42.37% of the students have put their opinion as very good and good respectively. Regarding quality of food provided by the college canteen, only 16.95% of the participant strongly opined that the canteen serves good quality food, on the other hand 48.31% of the students put their opinion on average quality of good food and 25.42% agreed that the quality of food is neither good nor bad that has been provided by the college canteen. As concerned with the availability of proper washroom facility 25.56% of the participant strongly agreed that the college has good washroom facilities while 30.17% just agreed with this fact. 32.42% of students stayed neutral and only 11.86% of the participant disagreed in this view. Regarding provision of adequate drinking water in the college campus, 36.44% and 7.62% of the participant agreed and strongly agreed in this matter, and equally the opinion of the same number of participant were found neutral. As regards proper infrastructure of classroom and seminar hall is concerned, respectively 26.34% and 62.95% of the students strongly agreed and agreed that the college have good provision in this fact. The observation that the college have suitable Boys and Girls Common room facilities are strongly agreed by 26.27% and agreed by 60.17% respectively. 24.58% of the participant strongly agreed and 55.93% agreed that the office staff of the college maintains good functional coordination with the students in terms of time and responses. 57.63% students agreed that the college provide them excellent platform to participate in cultural activities. As per maintenance of discipline in the college campus is concerned, 30.51% of the students strongly agreed in this fact and 51.69% agreed respectively. Keeping in view the scarcity of



skilled professionals, it is praiseworthy to generate skilled individual and it is one of the most important duties of the college towards its stakeholders i.e. the students. 19.99% and 62.25% student participants strongly agreed and agreed respectively that the college organized skill based and career counselling programmes for the development of its students.

Though the overall outcome of the Students Satisfaction Survey appears to be satisfactory still the college administration has taken serious concern over the issues which were found less satisfied by the student fraternity, so that the magnitude of less satisfaction of such issues will be minimised in near future.

Signature



(Bimal Ch. Gogoi)
Principal i/c
Namrup College

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